

# AGENCY ON AGING OF SOUTH CENTRAL CONNECTICUT



Dear Friends and Colleagues,

**T**his past year has been full of changes, especially with our move to North Haven. Our relocation to a retail space has brought us closer to the individuals we serve, and the greater visibility of our new location has resulted in more people discovering the resources we offer. We have also completed many of the IT projects started in the recent years, including moving to a paperless office and developing the infrastructure for remote work. I believe that the increased financial stability the move has helped achieve, along with continued modernization of our technology, the agency is well-situated to continue its mission well into the future.

We have also consolidated several departments into a new Community Services division, fostering greater collaboration between staff and increasing our effectiveness in the programs we offer. As part of this shift, Care Network Link is being revitalized with a continued focus to extend services to those who are not eligible for government funded programs.

The agency has also seen an increased number of organizations partnering with us through our Stop Ageism Now Campaign, Care Network Link, the Interagency Council and our signature events, TEARS and the Art of Aging. I am thankful for the continued support of our long-time partners and am delighted that we have so many new agencies showing their support of the work we do.

On a personal note, as I near my retirement in December, I want to express what a privilege it has been to work alongside the agency's dedicated staff. I am extremely proud of their hard work. Their commitment to providing the highest level of care to those who come to us for help has remained unwavering even during all the transitions in the recent years.

I believe the agency will be able to build on the foundation that has been laid and I look forward to seeing all that is accomplished by our devoted staff in the years ahead.

Ted Surh, *President & CEO*

## Financial Information October 1, 2017 - September 30, 2018

### REVENUE & SUPPORT

State Funding .....	\$5,866,397
Federal Funding .....	4,525,351
Other Support.....	2,267,631

**Total Revenue & Support.....\$12,659,379**

### EXPENDITURES

#### Home Care:

Care Management.....	\$6,598,770
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#### Nutrition:

Congregate Meals.....	\$903,118
Home-Delivered Meals.....	1,337,953

#### Community & Respite:

Funding to Partners.....	\$221,067
Aging & Disability Resource Center ....	1,388,614
Respite Care Management.....	356,597

#### Volunteer & Training:

AARP Foundation/Experience Corps –	
United Way .....	\$75,766
Senior Companions Program.....	375,366
Foster Grandparents Program.....	320,374
RSVP .....	60,212
VISTA .....	86,385

#### Administration:

Agency .....	\$1,260,138
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**Total Expenditures .....\$12,984,360**

### BOARD OF DIRECTORS

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*Resigned during the year: Donna Levine, Esq.*

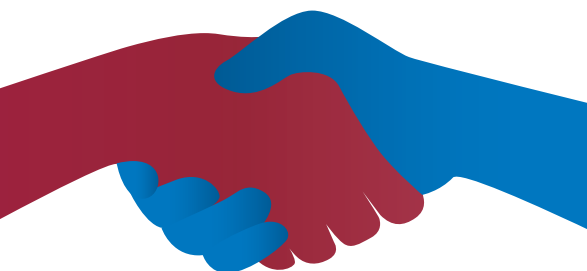
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*Resigned during the year: Dennis DeMartin*

# An Overview of Accomplishments



## in 2019

### SUPPORT LIVE AT HOME

- CM services provided to 2,816 individuals. 271 individuals received services through self-directed services.
- 45 volunteers and professionals received CHOICES health insurance training.
- Assistance was provided to 6,783 callers.
- Education, either in person or through written materials, was provided to 75,000 individuals.

### ASSISTANCE & SUPPORT FOR THOSE CARING FOR LOVED ONES

- 1,059 family caregivers were assisted with information about community resources and benefits, respite care, and training.
- 289 family caregivers attended a national conference sponsored by AOASCC.

### SUPPORT FOR PROFESSIONALS

- 659 individuals were provided education regarding elder abuse and fraud through the annual conference TEARS™.
- Interagency Council on Aging of South Central Connecticut, convened by AOASCC, provided education and networking opportunities for professionals from 35 organizations.

### OPPORTUNITIES FOR STAYING ACTIVE & HEALTHY

- 373 works of art by 160 artists were displayed at the annual Art of Aging Exhibition.
- 68 people participated in CDSMP and DSMP health management classes.
- 324 volunteers provided 154,000 of service to older adults and children in the greater New Haven area.

## DONORS

Aging Care LLC  
Compassionate Care at Home  
Guardian Angels Homecare  
Juniper Homecare  
SYNERGY HomeCare

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## EVENT SPONSORS

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Blue Shield  
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Assisted Living Technologies, Inc.  
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Nutmeg Consulting LLC  
State of CT Dept. of Aging and Disability Services

