A Senior’s Guide
To Medical Transportation
In
Greater New Haven

If there are any further questions or concerns you can contact the Agency on Aging of South Central Connecticut’s Aging and Disability Resource Center for more information

(203)-785-8533
Branford

**Branford Senior Center Medical Rides Only**

Phone: 203-315-0681  
**Hours of Operation:** Mon-Fri 8:45am-1:00pm in New Haven; 2:00pm in Branford  
**Age or Other Requirements:** 21+ with a disability or is a senior; must be Branford resident  
**Fee:** Donations accepted  
**Attendants:** Allowed  
**Wheel Chair Accessible:** No, rider must be able to get on and off the bus independently, driver cannot assist  
**Medical Rides:** Yes  
**Other Appointments:** No  
**Appointment Process:** 5+ days’ notice but will take appointments up to 48 hours before  
**Style of Pickup:** Curb-to-Curb  
**Where does the service go:** New Haven and Branford

---

**Branford Senior Center Senior Outings**

Phone: 203-315-0681  
**Hours of Operation:** Mon-Fri 8:45am-1:00pm in New Haven; 2:00pm in Branford  
**Age or Other Requirements:** 21+ with a disability or is a senior; must be Branford resident AND a member of the Branford Senior Center, annual fee for Senior Center is $8.00; Must be approved by the senior center  
**Fee:** Donations accepted  
**Attendants:** Allowed  
**Wheel Chair Accessible:** No, rider must be able to get on and off the bus independently, driver cannot assist  
**Medical Rides:** No  
**Other Appointments:** Yes, Tues and Friday are grocery shopping, Wednesday and Thursday are bank, pharmacy, and errands days, and there are rides to the senior center everyday  
**Appointment Process:** 5+ days’ notice but will take appointments up to 48 hours before  
**Style of Pickup:** Curb-to-Curb  
**Where does the service go:** New Haven and Branford
Guilford

Town of Guilford Seniors Department
Phone: (203)453-8086
Hours of Operation: Monday, Tuesday, Thursday, and Friday 8:00a.m. - 4:00p.m.
Age or Other Requirements: 55+ or has a Disability
Fee: Donation
Attendants: Allowed
Wheel Chair Accessible: Yes but an aid is required to ride with you
Medical Rides: Yes
Other Appointments: In town hair appointments, in town Grocery shopping (Thursday)
Appointment Process: At least 24 Hours ahead of time
Style of Pickup: Door-to-Door
Where does the service go: Go as far as New Haven and Madison for Medical appointments only

Lifeliny/Catapult
Phone: (203)483-0399
*Only Available transportation is for those in substance abuse recovery, please call for availability.*

Hamden

Interfaith Volunteer Caregivers of Greater New Haven
Phone: (203)230-8994
Hours of Operation: Tuesday-Friday 9:00am-4:00pm
Age or Other Requirements: 60+
Fee: Donations Accepted but not required
Attendants: Allowed
Wheel Chair Accessible: No
Medical Rides: Yes
Other Appointments: No
Appointment Process: One week in advance and only one ride per week per person
Style of Pickup: Door-to-door
Where does the service go: Greater New Haven Area
Madison
Town of Madison Senior Services
Phone: (203)245-5695
Hours of Operation: M-F 8:30am-4:30pm
Age or Other Requirements: 60+ or has a disability AND is a Resident of Madison
*Call for different transportation options and routes.*

Meriden
Max E. Murabrick Center/ Meriden Senior Center
Phone: (203)237-3338
Hours of Operation: 9:30am-2:00pm
Age or Other Requirements: 55+ or have a disability; Must be Meriden resident
Fee: Donations Accepted
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes
Appointment Process: Week notice is preferable but can try for an appointment up to 24 hours before hand
Style of Pickup: Curb-to-Curb
Where does the service go: Meriden Only

Milford
Milford Transit District
Phone: (203)874-4507

Hours of Operation: M-F 7:00am-5:00pm
Age or Other Requirements: Seniors or those who have a disability
Fee: $4.00 round trip in town, $12.00 round trip out of town
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes but only in town
Appointment Process: As soon as possible
Style of Pickup: Door-to-Door
Where does the service go: New Haven to Bridgeport

Town of Milford Senior Center
Phone: (203)877-5131
Hours of Operation: 9:00am-3:00pm
Age or Other Requirements: None
Fee: Donations Accepted
Attendants: Allowed, required for wheel chair access
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes, some shopping and senior center activities
Appointment Process: 2-3 Day Notice
Style of Pickup: Curb-to-Curb
Where does the service go: Milford Only

ALS Association- Connecticut Chapter
Phone: (877)257-2281 or (203)874-5050
Age or Other Requirements: Only give rides to those with ALS
Medical Rides: Yes
Other Appointments: Some, call to check on nature of appointment
Appointment Process: Call a week ahead of time
Where does the service go: Entire state.

New Haven

Greater New Haven Transit District
Phone: (203)288-6643 OR (203)288-7067
Hours of Operation: 7 days a week 5:00am- 12:00am
Age or Other Requirements: 60+ or has a Disability; Must fill out application
Fee: $2.60 per way
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes
Appointment Process: After application is processed you can make appointments 7 days a week from 9:00am- 5:00pm, Can make appointments up to 7 days ahead of time
Style of Pickup: Door-to-Door
Where does the service go: Ansonia, Branford, Cheshire, Derby, East Haven, Guilford, Hamden, Madison, Milford, New Haven, North Branford, North Haven, Orange, Seymour, Shelton, Wallingford, Waterbury, West Haven and Woodbridge. Service is provided within 3/4 of a mile of the fixed transit route in these communities

Mary Wade Home Medical Weekday Only Transportation
Phone: (203)-672-7837
Hours of Operation: M-F 8:30am- 4:00pm
Age or Other Requirements: 60+ and/or has a Disability; Not eligible if on Medicaid, need to fill out a form
Fee: Donation
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
**Other Appointments:** No  
**Appointment Process:** 7 days in advance Preferred  
**Style of Pickup:** Door to Door or Curb-to-Curb  
**Where does the service go:** Greater New Haven Area: New Haven West Haven Hamden North Haven and East Haven

**Mary Wade Home Weekend Transportation**  
**Phone:** (203)-672-7837  
**Hours of Operation:** Saturday and Sunday 10:00am- 2:00pm  
**Age or Other Requirements:** 60+ and/or has a Disability; Not eligible if on Medicaid, need to fill out a form  
**Fee:** Donation  
**Attendants:** Allowed  
**Wheel Chair Accessible:** Yes  
**Medical Rides:** No  
**Other Appointments:** Yes  
**Appointment Process:** 7 days in advance Preferred  
**Style of Pickup:** Door to Door or Curb-to-Curb  
**Where does the service go:** Greater New Haven Area: New Haven West Haven Hamden North Haven and East Haven

**AIDS Project New Haven**  
**Phone:** (203)624-0947  
**Age or Other Requirements:** Only open to those who are receiving services from agencies offering AIDS services  
  *Must call for appointments; Some emergency rides for medical are available.*

**Columbus House**  
**Phone:** (203)401-2087  
Only offer rides to those on the “road to recovery” call for information.
North Haven

Town of North Haven Senior Center
Phone: (203)-239-5432
Hours of Operation: M-F 9:00am-2:30pm
Age or Other Requirements: 62 years of age and/or has a Disability; must be a resident
Fee: No fee
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Tuesdays: Hair Appts and VA Appts; Wednesday: Errands; Friday: Grocery Shopping
Appointment Process: 24 hours ahead of time or as soon as you know
You must be a member of the center, there are no membership fees
Style of Pickup: Curb-to-Curb
Where does the service go: North Haven, Hamden and New Haven for Medical Appointments and the VA in West Haven

Logisticare
Phone: (888)248-9895
Hours of Operation: M-F from 8:00am-5:00pm, call for reservations
Age or Other Requirements: There is no age requirement for rides but you MUST be on Husky C; Non-emergency medical rides only including follow up appts to all Husky C Medicaid recipients (C plan is for elerly blind and or disabled).
Fee: None
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: No
Appointment Process: At least 48 hours’ notice
Where does the service go: All towns in the New Haven Area
North Branford

North Branford Senior Center
Phone: (203)315-6017
Hours of Operation: Medical Rides- 10:30am-12:30pm; Shopping from 9:00am-2:00pm
Age or Other Requirements: 60+
Fee: Medical rides are $5.00 round trip
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Some
Appointment Process: Shopping appointments can be made the day of, Medical rides need 2 weeks of notice prior to appointment
Style of Pickup: Curb-to-Curb
Where does the service go: Medical appointments can go to any town surrounding North Branford

Orange

Town of Orange Senior Center
Phone: (203)-891-2156
Hours of Operation: M-F 8:30am- 4:00pm; Last Appointment is at 3:00pm
Age or Other Requirements: 55 years of age and/or has a Disability; and must be a resident
Fee: Donation: $4 in town; $6 out of town
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes if vehicle is available
Appointment Process: 7 days in advance up until 24 hours before
Style of Pickup: Curb-to-Curb
Where does the service go: Orange, Milford, West Haven, New Haven, Griffin Hospital, and Hamden
Seymour

Seymour Senior Center
Phone: (203)888-2507

Hours of Operation: M-Th 10:00am-2:00pm
Age or Other Requirements: 65+ and Must be a resident of Seymour
Fee: None
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Shopping and Senior Center activities only
Appointment Process: For shopping 24 hour notice; appointments 1 full week notice
Style of Pickup: Curb-to-Curb
Where does the service go: Will drive to Oxford, Seymour, Ansonia, Derby, and Shelton

Shelton

Shelton Senior Center
Phone: (203)924-9324

Hours of Operation: M-F 9:30am-2:00pm
Age or Other Requirements: 55+ or unable to use fixed bus route and must be a resident of Shelton
Medical Rides: Yes
Other Appointments: No
Appointment Process: Schedule 14 days to 24 hours prior to appointment
Style of Pickup: Door-to-Door
Where does the service go: Shelton, Derby, Seymour and Ansonia

Wallingford

Wallingford Senior Center
Phone: (203)265-7753
Hours of Operation: M-F 10:30am-2:30pm
Age or Other Requirements: 60+
Fee: None
Attendants: Allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes, No medical rides on Friday Other Appointments: Shopping on Fridays only
Appointment Process: 2 days prior to ride before noon
Style of Pickup: Curb-to-Curb
Where does the service go: Wallingford Only
West Haven

West Haven Elderly Services
Phone: (203)937-3507
Hours of Operation: M-F 9:00am-2:30pm
Age or Other Requirements: 55+
Fee: $2.00
Medical Rides: Yes
Other Appointments: Yes, Senior Centers only
Appointment Process: One week in advance
Where does the service go: Medical Appointments and to the Senior Centers only

Woodbridge

Town of Woodbridge Senior Center
Phone: (203)-389-3430
Hours of Operation: M-F 9:00am- 4:00pm
Age or Other Requirements: 60 years of age and/or has a Disability; and must be a resident
Fee: $3 to Senior Center, $4 to Grocery Shopping, $6 Medical Rides to: Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Seymour and Shelton $7 Medical Rides to: Branford, East Haven, Milford, North Haven, Wallingford and West Haven
Attendants: Allowed and they ride for free
Wheel Chair Accessible: Yes, Aids are required for transport with chair
Medical Rides: Yes
Other Appointments: Grocery Shopping on Wednesdays from 9:00am -1:00pm
Appointment Process: Day before or as soon as you know about the need for a ride.
Style of Pickup: Door to Door
Where does the service go: Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Seymour, Shelton, Branford, East Haven, Milford, North Haven, Wallingford, West Haven and Woodbridge

The Valley

Valley Transit District
Phone: (203)735-6408

Hours of Operation: M-F 6:00a.m.-6:00p.m.
Age or Other Requirements: N/A
Fee: $1.00 a ride
Attendants: Attendants are allowed
Wheel Chair Accessible: Yes
Medical Rides: Yes
Other Appointments: Yes
Appointment Process: At least 24 hours prior to appointment
Style of Pickup: Curb-to-Curb
Where does the service go: Ansonia, Derby, Shelton, and Seymour
All Towns in the South Central Connecticut area can receive transportation from:

**New Haven Transit “My Ride”**

*Phone:* (203)-288-6282  
*Hours of Operation:* 5:00 a.m.-Midnight, 7 Days a week  
*Age or Other Requirements:* 60+ or have a disability which prevents usage of the city bus; MUST apply  
*Fee:* $2.60 each way  
*Attendants:* Allowed; can ride free but must be approved before allowed to ride  
*Wheel Chair Accessible:* Yes  
*Medical Rides:* Yes  
*Other Appointments:* Yes  
*Appointment Process:* Call to make an appointment from 9:00am-5:00pm M-F at 203-288-6643; Bookings Start 7 days up until the day before  
*Style of Pickup:* Door to Door  
*Where does the service go:* Greater New Haven area  
*One guest allowed to ride with, must pay the same fare*

**“My Ride” Para-transit Service**

*Phone:* For the New Haven Area203-288-6282; For the Meriden and Wallingford Area-North East Transportation 800-441-8901  
*Age or Other Requirements:* Can only use this service if it is proven you cannot get on the other transportation without difficulty, Must fill out an application and it must be certified by a doctor to access rides.

**New Haven Transit District/ City Bus**

*Phone:* New haven- 203-624-0151; Meriden 800-441-8901; Wallingford 800-704-3113  
*Age or Other Requirements:*  
*Fee:* Reduced fare for people with a disability or those 65+, the fare is $0.65 each time you board the bus; or can buy 3, 5, 7, or 31 day passes as well as all day or 10 ride tickets all for lowered rates from bus driver; must have federally issued Medicare card or state photo id for reduced fare for seniors-those with disabilities must have application certified by physician once per year; free transfers to other busses  
*Wheel Chair Accessible:* Yes  
*Serve all over the area and you can visit their web page at [www.cttransit.com](http://www.cttransit.com) for the trip planner which will tell you bus numbers, routes and schedules, or you can call for more assistance*
The Agency on Aging of South Central Connecticut is a non-profit agency serving adults age 60 and above and also people with disabilities, in the south central region of Connecticut.

Our Mission is to empower adults to remain as independent and engaged as possible within their communities through advocacy, information and services.

*This information has been entered and reviewed by the AASCC staff, if there are any errors or omissions please contact us and we will update our information*

This guide was updated in:
January 2012