

**A Senior's Guide  
To Medical  
Transportation  
In  
Greater  
New Haven**

**If there are any further questions or concerns you can  
contact the Agency on Aging of South Central  
Connecticut's Aging and Disability Resource Center for  
more information**

**(203)-785-8533**

# **Branford**

## **Branford Senior Center Medical Rides Only**

**Phone:** 203-315-0681

**Hours of Operation:** Mon-Fri 8:45am-1:00pm in New Haven; 2:00pm in Branford

**Age or Other Requirements:** 21+ with a disability or is a senior; must be Branford resident

**Fee:** Donations accepted

**Attendants:** Allowed

**Wheel Chair Accessible:** No, rider must be able to get on and off the bus independently, driver cannot assist

**Medical Rides:** Yes

**Other Appointments:** No

**Appointment Process:** 5+ days' notice but will take appointments up to 48 hours before

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** New Haven and Branford

## **Branford Senior Center Senior Outings**

**Phone:** 203-315-0681

**Hours of Operation:** Mon-Fri 8:45am-1:00pm in New Haven; 2:00pm in Branford

**Age or Other Requirements:** 21+ with a disability or is a senior; must be Branford resident AND a member of the Branford Senior Center, annual fee for Senior Center is \$8.00; Must be approved by the senior center

**Fee:** Donations accepted

**Attendants:** Allowed

**Wheel Chair Accessible:** No, rider must be able to get on and off the bus independently, driver cannot assist

**Medical Rides:** No

**Other Appointments:** Yes, Tues and Friday are grocery shopping, Wednesday and Thursday are bank, pharmacy, and errands days, and there are rides to the senior center everyday

**Appointment Process:** 5+ days' notice but will take appointments up to 48 hours before

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** New Haven and Branford

## Guilford

### **Town of Guilford Seniors Department**

**Phone:** (203)453-8086

**Hours of Operation:** Monday, Tuesday, Thursday, and Friday 8:00a.m. - 4:00p.m.

**Age or Other Requirements:** 55+ or has a Disability

**Fee:** Donation

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes but an aid is required to ride with you

**Medical Rides:** Yes

**Other Appointments:** In town hair appointments, in town Grocery shopping (Thursday)

**Appointment Process:** At least 24 Hours ahead of time

**Style of Pickup:** Door-to-Door

**Where does the service go:** Go as far as New Haven and Madison for Medical appointments only

### **Lifelix/Catapult**

**Phone:** (203)483-0399

\*Only Available transportation is for those in substance abuse recovery, please call for availability.\*

## Hamden

### **Interfaith Volunteer Caregivers of Greater New Haven**

**Phone:** (203)230-8994

**Hours of Operation:** Tuesday-Friday 9:00am-4:00pm

**Age or Other Requirements:** 60+

**Fee:** Donations Accepted but not required

**Attendants:** Allowed

**Wheel Chair Accessible:** No

**Medical Rides:** Yes

**Other Appointments:** No

**Appointment Process:** One week in advance and only one ride per week per person

**Style of Pickup:** Door-to-door

**Where does the service go:** Greater New Haven Area

## **Madison**

### **Town of Madison Senior Services**

**Phone:** (203)245-5695

**Hours of Operation:** M-F 8:30am-4:30pm

**Age or Other Requirements:** 60+ or has a disability AND is a Resident of Madison

\*Call for different transportation options and routes.\*

## **Meriden**

### **Max E. Murabrick Center/ Meriden Senior Center**

**Phone:** (203)237-3338

**Hours of Operation:** 9:30am-2:00pm

**Age or Other Requirements:** 55+ or have a disability; Must be Meriden resident

**Fee:** Donations Accepted

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes

**Appointment Process:** Week notice is preferable but can try for an appointment up to 24 hours before hand

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Meriden Only

## **Milford**

### **Milford Transit District**

**Phone:** (203)874-4507

**Hours of Operation:** M-F 7:00am-5:00pm

**Age or Other Requirements:** Seniors or those who have a disability

**Fee:** \$4.00 round trip in town, \$12.00 round trip out of town

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes but only in town

**Appointment Process:** As soon as possible

**Style of Pickup:** Door-to-Door

**Where does the service go:** New Haven to Bridgeport

### **Town of Milford Senior Center**

**Phone:** (203)877-5131

**Hours of Operation:** 9:00am-3:00pm

**Age or Other Requirements:** None

**Fee:** Donations Accepted

**Attendants:** Allowed, required for wheel chair access

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes, some shopping and senior center activities

**Appointment Process:** 2-3 Day Notice

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Milford Only

### **ALS Association- Connecticut Chapter**

**Phone:** (877)257-2281 or (203)874-5050

**Age or Other Requirements:** Only give rides to those with ALS

**Medical Rides:** Yes

**Other Appointments:** Some, call to check on nature of appointment

**Appointment Process:** Call a week ahead of time

**Where does the service go:** Entire state.

## **New Haven**

### **Greater New Haven Transit District**

**Phone:** (203)288-6643 OR (203)288-7067

**Hours of Operation:** 7 days a week 5:00am- 12:00am

**Age or Other Requirements:** 60+ or has a Disability; Must fill out application

**Fee:** \$2.60 per way

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes

**Appointment Process:** After application is processed you can make appointments 7 days a week from 9:00am- 5:00pm, Can make appointments up to 7 days ahead of time

**Style of Pickup:** Door-to-Door

**Where does the service go:** Ansonia, Branford, Cheshire, Derby, East Haven, Guilford, Hamden, Madison, Milford, New Haven, North Branford, North Haven, Orange, Seymour, Shelton, Wallingford, Waterbury, West Haven and Woodbridge. Service is provided within 3/4 of a mile of the fixed transit route in these communities

### **Mary Wade Home Medical Weekday Only Transportation**

**Phone:** (203)-672-7837

**Hours of Operation:** M-F 8:30am- 4:00pm

**Age or Other Requirements:** 60+ and/or has a Disability; Not eligible if on Medicaid, need to fill out a form

**Fee:** Donation

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** No

**Appointment Process:** 7 days in advance Preferred

**Style of Pickup:** Door to Door or Curb-to-Curb

**Where does the service go:** Greater New Haven Area: New Haven West Haven  
Hamden North Haven and East Haven

### **Mary Wade Home Weekend Transportation**

**Phone:** (203)-672-7837

**Hours of Operation:** Saturday and Sunday 10:00am- 2:00pm

**Age or Other Requirements:** 60+ and/or has a Disability; Not eligible if on Medicaid,  
need to fill out a form

**Fee:** Donation

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** No

**Other Appointments:** Yes

**Appointment Process:** 7 days in advance Preferred

**Style of Pickup:** Door to Door or Curb-to-Curb

**Where does the service go:** Greater New Haven Area: New Haven West Haven  
Hamden North Haven and East Haven

### **AIDS Project New Haven**

**Phone:** (203)624-0947

**Age or Other Requirements:** Only open to those who are receiving services from  
agencies offering AIDS services

\*Must call for appointments; Some emergency rides for medical are available.\*

### **Columbus House**

**Phone:** (203)401-2087

Only offer rides to those on the “road to recovery” call for information.

# North Haven

## **Town of North Haven Senior Center**

**Phone:** (203)-239-5432

**Hours of Operation:** M-F 9:00am-2:30pm

**Age or Other Requirements:** 62 years of age and/or has a Disability; must be a resident

**Fee:** No fee

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Tuesdays: Hair Appts and VA Appts; Wednesday: Errands;  
Friday: Grocery Shopping

**Appointment Process:** 24 hours ahead of time or as soon as you know

You must be a member of the center, there are no membership fees

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** North Haven, Hamden and New Haven for Medical Appointments and the VA in West Haven

## **Logisticare**

**Phone:** (888)248-9895

**Hours of Operation:** M-F from 8:00am-5:00pm, call for reservations

**Age or Other Requirements:** There is no age requirement for rides but you MUST be on Husky C; Non-emergency medical rides only including follow up appts to all Husky C Medicaid recipients (C plan is for elderly blind and or disabled).

**Fee:** None

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** No

**Appointment Process:** At least 48 hours' notice

**Where does the service go:** All towns in the New Haven Area

## North Branford

### **North Branford Senior Center**

**Phone:** (203)315-6017

**Hours of Operation:** Medical Rides- 10:30am-12:30pm; Shopping from 9:00am-2:00pm

**Age or Other Requirements:** 60+

**Fee:** Medical rides are \$5.00 round trip

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Some

**Appointment Process:** Shopping appointments can be made the day of, Medical rides need 2 weeks of notice prior to appointment

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Medical appointments can go to any town surrounding North Branford

## Orange

### **Town of Orange Senior Center**

**Phone:** (203)-891-2156

**Hours of Operation:** M-F 8:30am- 4:00pm; Last Appointment is at 3:00pm

**Age or Other Requirements:** 55 years of age and/or has a Disability; and must be a resident

**Fee:** Donation: \$4 in town; \$6 out of town

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes if vehicle is available

**Appointment Process:** 7 days in advance up until 24 hours before

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Orange, Milford, West Haven, New Haven, Griffin Hospital, and Hamden



## Seymour

### Seymour Senior Center

**Phone:** (203)888-2507

**Hours of Operation:** M-Th 10:00am-2:00pm

**Age or Other Requirements:** 65+ and Must be a resident of Seymour

**Fee:** None

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Shopping and Senior Center activities only

**Appointment Process:** For shopping 24 hour notice; appointments 1 full week notice

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Will drive to Oxford, Seymour, Ansonia, Derby, and Shelton

## Shelton

### Shelton Senior Center

**Phone:** (203)924-9324

**Hours of Operation:** M-F 9:30am-2:00pm

**Age or Other Requirements:** 55+ or unable to use fixed bus route and must be a resident of Shelton

**Medical Rides:** Yes

**Other Appointments:** No

**Appointment Process:** Schedule 14 days to 24 hours prior to appointment

**Style of Pickup:** Door-to-Door

**Where does the service go:** Shelton, Derby, Seymour and Ansonia

## Wallingford

### Wallingford Senior Center

**Phone:** (203)265-7753

**Hours of Operation:** M-F 10:30am-2:30pm

**Age or Other Requirements:** 60+

**Fee:** None

**Attendants:** Allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes, No medical rides on Friday **Other**

**Appointments:** Shopping on Fridays only

**Appointment Process:** 2 days prior to ride before noon

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Wallingford Only

## **West Haven**

### **West Haven Elderly Services**

**Phone:** (203)937-3507

**Hours of Operation:** M-F 9:00am-2:30pm

**Age or Other Requirements:** 55+

**Fee:** \$2.00

**Medical Rides:** Yes

**Other Appointments:** Yes, Senior Centers only

**Appointment Process:** One week in advance

**Where does the service go:** Medical Appointments and to the Senior Centers only

## **Woodbridge**

### **Town of Woodbridge Senior Center**

**Phone:** (203)-389-3430

**Hours of Operation:** M-F 9:00am- 4:00pm

**Age or Other Requirements:** 60 years of age and/or has a Disability; and must be a resident

**Fee:** \$3 to Senior Center, \$4 to Grocery Shopping, \$6 Medical Rides to: Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Seymour and Shelton

\$7 Medical Rides to: Branford, East Haven, Milford, North Haven, Wallingford and West Haven

**Attendants:** Allowed and they ride for free

**Wheel Chair Accessible:** Yes, Aids are required for transport with chair

**Medical Rides:** Yes

**Other Appointments:** Grocery Shopping on Wednesdays from 9:00am -1:00pm

**Appointment Process:** Day before or as soon as you know about the need for a ride.

**Style of Pickup:** Door to Door

**Where does the service go:** Ansonia, Bethany, Derby, Hamden, New Haven, Orange, Seymour, Shelton, Branford, East Haven, Milford, North Haven, Wallingford, West Haven and Woodbridge

## **The Valley**

### **Valley Transit District**

**Phone:** (203)735-6408

**Hours of Operation:** M-F 6:00a.m.-6:00p.m.

**Age or Other Requirements:** N/A

**Fee:** \$1.00 a ride

**Attendants:** Attendants are allowed

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes

**Appointment Process:** At least 24 hours prior to appointment

**Style of Pickup:** Curb-to-Curb

**Where does the service go:** Ansonia, Derby, Shelton, and Seymour

## **All Towns in the South Central Connecticut area can receive transportation from:**

### **New Haven Transit “My Ride”**

**Phone:** (203)-288-6282

**Hours of Operation:** 5:00 a.m.-Midnight, 7 Days a week

**Age or Other Requirements:** 60+ or have a disability which prevents usage of the city bus; MUST apply

**Fee:** \$2.60 each way

**Attendants:** Allowed; can ride free but must be approved before allowed to ride

**Wheel Chair Accessible:** Yes

**Medical Rides:** Yes

**Other Appointments:** Yes

**Appointment Process:** Call to make an appointment from 9:00am-5:00pm M-F at 203-288-6643; Bookings Start 7 days up until the day before

**Style of Pickup:** Door to Door

**Where does the service go:** Greater New Haven area

\*One guest allowed to ride with, must pay the same fare\*

### **“My Ride” Para-transit Service**

**Phone:** For the New Haven Area 203-288-6282; For the Meriden and Wallingford Area-North East Transportation 800-441-8901

**Age or Other Requirements:** Can only use this service if it is proven you cannot get on the other transportation without difficulty, Must fill out an application and it must be certified by a doctor to access rides.

### **New Haven Transit District/ City Bus**

**Phone:** New haven- 203-624-0151; Meriden 800-441-8901; Wallingford 800-704-3113

**Age or Other Requirements:**

**Fee:** Reduced fare for people with a disability or those 65+, the fare is \$0.65 each time you board the bus; or can buy 3, 5, 7, or 31 day passes as well as all day or 10 ride tickets all for lowered rates from bus driver; must have federally issued Medicare card or state photo id for reduced fare for seniors-those with disabilities must have application certified by physician once per year; free transfers to other busses

**Wheel Chair Accessible:** Yes

\*Serve all over the area and you can visit their web page at [www.cttransit.com](http://www.cttransit.com) for the trip planner which will tell you bus numbers, routes and schedules, or you can call for more assistance\*



The Agency on Aging of South Central Connecticut is a non-profit agency serving adults age 60 and above and also people with disabilities, in the south central region of Connecticut.



**Our Mission is to empower adults to remain as independent and engaged as possible within their communities through advocacy, information and services.**

\*This information has been entered and reviewed by the AASCC staff, if there are any errors or omissions please contact us and we will update our information\*

**This guide was updated in:  
January 2012**