



## What do I need to do?

A Volunteer application must be completed along with references prior to registering for the training. You must attend all five day sessions and pass a certification exam in order to receive your CHOICES certification.

**Sponsored by**  
**The Agency on Aging of South**  
**Central Connecticut**  
**In partnership with the Center**  
**for Medicare Advocacy Inc. and**  
**State Department on Agency**

## Where is the CHOICES Training?

**Agency on Aging of South Central CT**  
**1 Long Wharf Dr. New Haven, CT 06511**  
**203-785-8533**

### Directions to AOASCC

#### **Traveling South on I-95**

Take Exit 46. Take a left and proceed South on Sargent Drive. Take a right at the light onto Long Wharf Drive. Six-story white building is located behind former Gateway Community College.

#### **Traveling on North I-95**

Take Exit 46. Take right and proceed South on Long Wharf Drive. Road bears to the right and under I-95. At the traffic light, go straight through the intersection. Six-story white building is located behind former Gateway Community College.

#### **From Derby area**

Take Route 34. Route 34 turns into George Street in New Haven. Stay straight on George Street until you get to State Street. Go down 2 blocks and take a right onto Long Wharf Drive. Six-story white building is located behind former Gateway Community College.

## CHOICES Training Registration Form

**Space is limited!**

- ☐ **Community Volunteer**  
☐ **Professional (\$125)**

Name\_\_\_\_\_

Organization\_\_\_\_\_

Address\_\_\_\_\_

Phone\_\_\_\_\_

Fax\_\_\_\_\_

Email\_\_\_\_\_

**Registration is contingent upon initial screening.** Please return your completed registration form with payment (if applicable) by July 31, 2017

**\*Please make checks payable to AOASCC\***

**Register by mail to:**  
**AOASCC, c/o CHOICES**

1 Long Wharf Drive, Suite 1L  
New Haven CT 06511

## What is CHOICES?

Connecticut's State Health Insurance Program (SHIP). CHOICES is part of a national network of programs that offer free confidential counseling, education and assistance to people with Medicare. SHIPS were established by Congress in 1990 to help beneficiaries navigate complex world of Medicare.

## Who should take the CHOICES Training?

Individuals who would like to make a positive difference in the lives of people with Medicare. Interested individuals should have computer and internet skills and good listening skills.

**Insurance agents, brokers and financial planners are not eligible.**

## What you will learn:

- Medicare Parts A, B, C & D
- Medigap (supplemental insurance)
- Medicaid (Title 19)
- Medicare Savings Programs
- Medicare Advantage Plans
- Medicare/Medicaid Fraud abuse detection and prevention

## How much does the CHOICES Training Cost?

The training is free for unpaid volunteers. A \$125 fee is required for paid professionals. Once you become a CHOICES Certified Counselor, you will receive the most accurate, current information including updates by email and quarterly updates to keep you up to date on important issues.

## When is the CHOICES Training?

**Pre –Training Mandatory Orientation Session**

**Wednesday, August 24<sup>th</sup>  
1:00 p.m. to 3:00 p.m.**

### Training dates:

**September 7,14,21,28 2017**

**October 5, 2017  
9:30 a.m. to 3:30 p.m.**

**Parking, lunch and training manuals will be provided.**



## CHOICES Counselor Training - 2017

**Dates:  
Mandatory Orientation Session**

**August 24, 2017  
1:00 p.m. – 3:00 p.m.**

### Training Sessions

**9:30 a.m. - 3:30 p.m.  
September 7, 14, 21, 28 2017  
October 5, 2017**